

REGION VIII: CRISIS SERVICES INITIATIVES*

COLORADO	Tier 1: CO Crisis Services (statewide)	Tier 2: Region/county-based Mobile Crisis Response	Tier 3: Regionalized Crisis Centers
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MONTANA	Tier 1: 211/988	Tier 2: CIT & Mobile Crisis Teams	Tier 3: Regionalized Crisis Centers
<p>Zoe Barnard: ZBarnard@mt.gov</p> <p>Mary Collins: Mary.Collins@mt.gov</p> <p>Melissa Higgins: MHiggins@mt.gov</p>	<p>Initiatives</p> <ul style="list-style-type: none"> • To increase data tracking of BH-related crisis calls • To develop a systemic process in which crisis services are integrated with 211 and 988 (updated service inventory, referral pathways, GPS technology, etc.) <p>Challenges/Needs</p> <ul style="list-style-type: none"> • 211 does currently integrated with 911 • 211/988 do not currently make direct dispatch or referrals to community-based crisis services 	<p>Initiatives</p> <ul style="list-style-type: none"> • Transitioning from clinician responding to ER, Jail, & crisis facility to responding to location of patient in crisis. • Rural/Frontier: Exploring regionally-based and virtual crisis services models • Strong, significant partnership w/community CMHC's & law enforcement • Strong statewide CIT Training program <p>Challenges/Needs</p> <ul style="list-style-type: none"> • Consistent, secure transportation services • Variation in response time/services depending on location • Developing sustainable funding streams for models that can be supported in urban, rural and frontier communities (currently reliant upon grant funding) 	<p>Initiatives</p> <ul style="list-style-type: none"> • Increasing nursing staff (medical screens on-site vs. routing through ED) • Increasing substance intoxication screening for & assessing appropriate level of care • Focused on building comprehensive community-based services to divert from MT State Hospital, jails, and ED (align licensing, programming, and reimbursement to support both outpatient and inpatient crisis receiving and stabilization services) • <i>Future Goal:</i> Increase implementation of telehealth services for psychiatry/medication management <p>Challenges/Needs</p> <ul style="list-style-type: none"> • Depending on available resources, often transport to ED by law enforcement/EMS. • No current crisis facility licensed for detox

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SOUTH DAKOTA	Tier 1: 211 (Statewide in 2019)	Tier 2: CIT & Mobile Crisis Teams	Tier 3: Regionalized Crisis Stabilization Centers
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UTAH	Tier 1: County Hotlines/ National Lifeline	Tier 2: MCOT	Tier 3: Facility and Community Based Stabilization Services
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WYOMING	Tier 1: Lifeline Call Centers and Volunteer Call Centers (Statewide)	Tier 2: Primarily CIT, Law Enforcement, EMS (coordinated at the local level)	Tier 3: Regionalized Crisis Stabilization Facilities
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